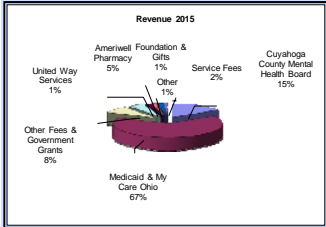
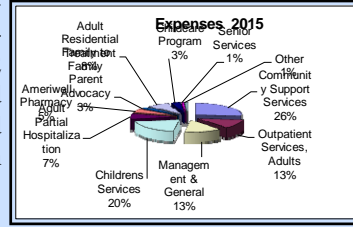


Financial Report

MTHSS operates on the fiscal year, January 1 through December 31. The total public support and revenue for fiscal year 2015 was \$21,972,455. Foundations and individuals contributed \$2285,021. United Way Services of Greater Cleveland provided an additional \$254,800 in support through their corporate and individual donation fundraising. Change



in Net Assets after retirement is (\$240,242). Revenue increased \$547,512 or 3% between 2014 and 2015. Expenses increased \$952,613 or 4% between 2014 and 2015.



(990 @ www.guidestar.org; www.irs.gov/charities)

We Thank Our Supporters, Funders & Donors

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 Cuyahoga County Solid Waste Management District
 Dollar General Literacy Foundation
 The McGregor Foundation
 The Best Practices in Schizophrenia Treatment (BeST) Center
 Northeast Ohio Medical University
 Key Foundation & KeyBank
 Ohio Commission on Minority Health
 Ohio Department of Education
 Saint Luke's Foundation
 Starting Point/Cuyahoga County
 Stocker Foundation
 United Black Fund
 United Way of Greater Cleveland
 Western Reserve Area Agency on Aging

2015 Annual Report



MURTIS TAYLOR
 HUMAN SERVICES SYSTEM



Murtis Taylor Human Services System is a county-wide United Way charitable organization that provides Behavioral Health, Addiction, Youth, Family, and Senior services. We are licensed by the Ohio Department of Job and Family Services as a 4-Star Rated Step Up to Quality childcare center, the Ohio Department of Mental Health, Ohio Department of Alcohol and Drug Addiction Services and nationally accredited by The Commission on Accreditation of Rehabilitation Facilities (CARF).

Mission

Partnering with you to achieve a better quality of life and a healthier community through engagement, teamwork and commitment

Chairman's Message

Dear Friends,

It has been my pleasure to serve as the Board chair for the past two (2) years. The generosity of our donors, partners and funders allowed us to provide more than 12,000 individuals and families with needed adult and children's behavioral health and social and support services. Each year needs increase and we continue to increase our numbers served With continued hard work, perseverance, resourcefulness and implementation of cost saving strategies along with the generous and continued support of our donors, staff and funders, we were able to meet the challenge of serving the growing numbers of those who come to us in need. In 2015, we served 9,129 adults and children in Behavioral Healthcare, 3,017 children, youth, seniors and families in Family Center Programs and 108 pre-schoolers and school-agers in Special Needs Child Care services. I thank our staff for their dedication to customer care, our partners and collaborators, funders, donors, volunteers and all others who continued to actively supported our efforts. With their continued support, we will be ready to meet the challenges and opportunities that 2016 will bring.



Lester W. Fultz, Chairman

CEO's Message

Dear Stakeholders,

Year 2015 saw the development and implementation of the 2015-2020 Strategic Plan, several direct service, pharmacy and physical plant improvements to enhance our services, a new Diabetes Prevention program, augmented family preservation services and initiation of several new collaborations. We also received a renewal of our 3-year Accreditation from the Commission on Accreditation of Rehabilitation Facilities.

Highlights of our 2015 opportunities and challenges are:

- Awards: Awards included, Agency of the Year 2015 from National Alliance on Mental Illness: Ohio; William M. Denihan Award for Outstanding Contributions and Support from the Life Exchange Center Board and renewal of Accreditation by the Commission on Accreditation of Rehabilitation Facilities.
- Clinical: Significant clinical service enhancements were the merging of 4 Pharmacological Management Clinics previously at 4 different sites. This merger created a service hub at Main Campus, consisting of RNs, Nurse Practitioners, Psychiatrists and Pharmacists. Several benefits were immediately felt such as improved operational efficiency, improved client access to services, decreased wait time between appointments and pharmacy services for clients, customers, staff and the public. Ameriwell Beneficial Cooperative Services Pharmacy is the provider.
- Settlement House Services: The Family and Community Resource Center services included a new Diabetes Prevention program for seniors funded by the Ohio Commission on Minority Health. Senior Services, Family Preservation, afterschool and Fatherhood services continued to operate at capacity.
- Physical Plant: Improvements included a telephone system upgrade at Main Campus, improved customer access to integrated services and linkages with partners and



stakeholders, security system upgrade and replacement of the HVAC System at Main Campus.

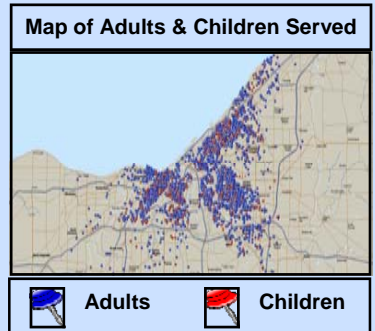
- Administrative: Highlights include the new strategic plan for 2015 – 2020, implementation of new HIPAA Clearance Levels for staff, contractors, interns and volunteers, issuance of new ID badges with clearance level; continuous fine-tuning of MIS with Clinical and QI Departments to ensure the Electronic Health Records system and performance requirements for funders are met by our data collection system.
- Collaborations: Collaborations to further integrate and augment services included Woodruff Foundation, MetroHealth and Cuyahoga County Re-Entry Assistance Partnership Project; Ameriwell Beneficial Collaborative-Pharmacy; Bridgeport Mobile Market/Burten, Bell, Carr Development Corporation; Cuyahoga Community College's GED Instruction; Lakewood Community Services Center; The Life Exchange Center; Saint Clair House; WRAAAs Farmers of Ohio-Farmers Market.



We worked hard this year to maintain our course and grow and are anticipating exciting challenges and successes as we enter the second year of the 2015-2020 Strategic Plan. 2016 will see a continuation of the shifting preferred health care delivery model, heightened HIPAA confidentiality requirements, expanded health care coverage and an increased visibility in community events. With your continued help, we will make 2016 even better.



Lovell John Custard
President & CEO



2015—2016 Board of Directors

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