

MISSION

Partnering with you to achieve a better quality of life and a healthier community through engagement, teamwork and commitment

VISION

Murtis Taylor Human Services System leads the way to a better quality of life and a healthier community. We address ongoing challenges by having a significant bond to our neighborhoods and building upon the strengths of the community. We move individuals and communities toward optimal health by diminishing the effects of illness, discrimination, bias, and poverty through innovation, partnerships, and research.

VALUES

Quality

We will continuously improve our process with the aim of achieving outcomes that meet the highest quantitative and qualitative expectations of our clients and community.

Respect And Dignity

We believe that programs and services must be offered in an atmosphere of respect and dignity with high regard for individual choices. The environment must be aesthetically pleasing and comfortable.

Professionalism

We will pursue our mission with the character, attitude, competency and conduct which meet the highest standards of each profession represented within the organization.

Performance

We are committed to achieving outstanding results with meaningful impact.

Collaboration

We recognize the value of partnerships in achieving our mission.

Non-Discrimination

We are committed to the provision of the highest quality of comprehensive behavioral health and human services to all persons regardless of race or ethnicity, gender, age, income, or disability.

Cultural Competency

We value cultural diversity and promote staffing, services, and activities that are reflective of and provide opportunities for cultural expression.

Human Rights

We value advocacy that enables individuals and families to recover and access mainstream indicators of quality of life, such as good healthcare, decent housing, education and vocational training of their choice, suitable employment, relevant cultural experiences, and enrichment activities.

Integrity

We are committed to conducting our services and activities and financial and business operations with allegiance to the highest ethical principles and to establish policies that ensure that our performance is consistent with our mission and values.

Family Life

We believe in strengthening families and recognize the variety of family configurations as important and legitimate.

STRATEGIC DIRECTION 2016-2023

Community Engagement

Strengthen the Organization's Public Image

Expand Community Engagement

Talent Resources

Expand Workforce Capacity to Meet Demand

Shift Organizational Culture and Strengthen the Customer Service Framework which centers on Respect & Dignity and Cultural Competency

Quality Improvement

Strengthen the Comprehensive Program Evaluation System

Operations

Shift Mental Health Operations to a Managed Care Environment

Strengthen the Integration of Mental Health & Family Center Services

Expand Services/Products

Financial Resources

Strengthen Existing Services

Explore Opportunities and Partnerships to Diversify Funding

Strengthen the Organization's Financial Position

Infrastructure

Strengthen Information Technology and Physical Plant Infrastructure

Strengthen Staff Performance and Client Services through Technology-Centered Solutions